



1. EVERWELL REFERRAL FORM

Helping Connect Individuals With the Right Support

Thank you for considering Everwell Home Care as a resource for your patient, member, or client.

Please provide the information below so our team can better understand the individual's needs and follow up regarding available services.

Individual Information

Full Name: _____

Date of Birth: _____

Phone: _____

Address: _____

City: _____ ZIP: _____

Preferred Language: _____

Referral Contact

Referring Organization: _____

Referring Provider/Case Manager: _____

Title: _____

Phone: _____

Email: _____

Insurance / Payment Information

How will services be paid for?

- ☐ AHCCCS / Medicaid
- ☐ Medicare
- ☐ Health Plan / Insurance
- ☐ Private Pay
- ☐ Other: _____

Health Plan / Insurance Name: _____

AHCCCS/Medicaid ID: _____

Member ID: _____

Case Manager (if applicable): _____

Case Manager Phone: _____

If Private Pay, preferred contact for discussing services: _____

What Services May Be Needed?

Please check all that apply:

- ☐ Attendant Care / Personal Care
- ☐ Homemaker Services
- ☐ Respite Care
- ☐ Non-Emergency Transportation
- ☐ Community Support
- ☐ Assistance with Activities of Daily Living
- ☐ Other: _____

Current Needs

Please briefly describe the individual's current needs and the type of support being requested:

Daily Living Support

What assistance does the individual currently need?

- ☐ Bathing
- ☐ Dressing
- ☐ Grooming
- ☐ Toileting
- ☐ Meal Preparation
- ☐ Mobility / Transfers
- ☐ Light Housekeeping
- ☐ Companionship
- ☐ Medication Reminders
- ☐ Other: _____

Additional Information

Is there anything else Everwell should know when reviewing this referral?

Best Way to Follow Up

- ☐ Call the individual
- ☐ Call family/support person
- ☐ Contact referring provider/case manager
- ☐ Other: _____

Preferred Contact Number: _____

Referral Notes

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2. EVERWELL TRANSPORTATION REFERRAL FORM

Non-Emergency Transportation Referral

Everwell provides **appointment-based, non-emergency transportation** to help individuals get to important destinations such as healthcare appointments and other approved trips.

Please provide the information below so transportation needs can be reviewed and coordinated.

Important: Everwell transportation is **not emergency medical transportation or an ambulance. For a medical emergency, call 911.**

Passenger Information

Passenger Name: _____

Date of Birth: _____

Phone: _____

Pickup Address: _____

City: _____ ZIP: _____

Trip Information

Trip Date: _____

Pickup Time: _____

Pickup Location: _____

Destination: _____

Destination Address: _____

Appointment Time: _____

Expected Return Time: _____

Trip Type

- ☐ Medical Appointment
- ☐ Specialist Appointment
- ☐ Dialysis
- ☐ Therapy / Rehabilitation
- ☐ Hospital / Facility Visit
- ☐ Other: _____

Mobility & Assistance Needs

Please check all that apply:

- ☐ Walks independently
- ☐ Uses a cane
- ☐ Uses a walker
- ☐ Uses a wheelchair
- ☐ Needs assistance getting into/out of the vehicle
- ☐ Requires wheelchair-accessible transportation
- ☐ Family member/caregiver will accompany passenger
- ☐ Other: _____

Passenger Support Information

Does the passenger need assistance at pickup?

- ☐ Yes
- ☐ No

Will someone accompany the passenger?

- ☐ Yes
- ☐ No

Name of accompanying person: _____

Phone: _____

Return Trip

- ☐ Return trip is needed
- ☐ One-way trip only

Return Pickup Location: _____

Return Destination: _____

Expected Pickup Time: _____

Person to Contact for Return Trip: _____

Phone: _____

Referral Information

Referring Organization: _____

Referring Provider/Case Manager: _____

Phone: _____

Email: _____

Additional Transportation Information

Important Reminder

Everwell transportation is for **planned, non-emergency transportation**. It does not provide emergency medical care or ambulance services.

For a medical emergency, call 911.

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3. EVERWELL HOSPITAL-TO-HOME CHECKLIST

A Practical Guide for Returning Home After a Hospital Stay

Coming home after a hospital stay can involve a lot of planning. You may have new medications, follow-up appointments, changes in mobility, or additional help needed at home.

This guide from **Everwell Home Care** can help you and your family organize the important details before, during, and after the transition home.

Before Leaving the Hospital

Use this checklist to make sure you have the information you need before going home.

- ☐ I understand my discharge instructions.
- ☐ I know which medications I should take.
- ☐ I understand any medication changes.
- ☐ I know when and where my follow-up appointments are.
- ☐ I know who to contact if I have questions after discharge.
- ☐ I understand any changes to my diet, activity, or daily routine.
- ☐ I know what type of assistance I may need at home.
- ☐ I have a plan for transportation to my follow-up appointments.

My Discharge Information

Hospital: _____

Discharge Date: _____

Primary Healthcare Provider: _____

Provider Phone: _____

Pharmacy: _____

Pharmacy Phone: _____

My Medications

Write down your current medications and follow the instructions provided by your healthcare professional.

Medication 1: _____

Dose: _____

When to take: _____

Medication 2: _____

Dose: _____

When to take: _____

Questions I have about my medications:

Preparing My Home

Before returning home, consider:

- Clearing walkways and removing trip hazards.
- Making frequently used items easy to reach.
- Preparing a safe and comfortable place to rest.
- Having a walker, wheelchair, cane, or other equipment ready if needed.
- Making sure important phone numbers are easy to find.
- Asking family or a trusted support person for help with tasks that may be difficult.

My Home Preparation Notes

Planning for Home Care

If you or your loved one will receive home care after returning home, make sure you understand:

- When services will begin or resume.
- What type of assistance will be provided.
- The expected caregiver schedule.
- Who to contact with questions or concerns.
- What changes in needs or routines should be communicated.

If Everwell Home Care will be supporting you or your loved one, keep your Everwell contact information somewhere easy to find.

Follow-Up Appointments

Appointment: _____

Date & Time: _____

Provider: _____

Transportation Plan: _____

Appointment: _____

Date & Time: _____

Provider: _____

Transportation Plan: _____

Questions for My Healthcare Provider

My Notes

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4. EVERWELL ALTCS INFORMATION SHEET

Understanding Arizona Long Term Care System (ALTCS)

ALTCS is Arizona's Medicaid program for individuals who may need long-term care services and support. Eligible individuals may receive services that help them live safely and maintain as much independence as possible.

Who May Benefit From Learning About ALTCS?

ALTCS may be an option for individuals who need ongoing assistance with daily activities or long-term care services.

Does This Describe You or Your Loved One?

Check any that apply:

- ☐ Needs help with bathing, dressing, toileting, or other daily activities
- ☐ Needs assistance to remain safely at home
- ☐ Has ongoing care or support needs
- ☐ Needs help with mobility or getting around
- ☐ Needs help with household activities
- ☐ Needs long-term services and supports
- ☐ Has difficulty managing daily activities independently
- ☐ Other: _____

Checking a box does not mean that you automatically qualify for ALTCS. Eligibility is determined through the AHCCCS/ALTCS eligibility process.

What Services May Be Available?

Depending on eligibility, individual needs, and the approved plan of care, ALTCS may provide access to services and supports such as:

- Attendant care and personal care
- Homemaker services
- Respite care
- Case management
- Transportation and non-emergency transportation
- Other long-term care services and supports

Services available to each individual may vary.

What Information May I Need?

When seeking information or beginning the application process, you may be asked for information such as:

- Full name and date of birth
- AHCCCS/Medicaid ID, if available
- Healthcare provider information
- Information about daily care and support needs
- Medication and healthcare information
- Family member or authorized representative information
- Financial information required for the eligibility process

My ALTCS Questions

Use this space to write down questions you want to ask about ALTCS:

What Can I Do Next?

1. Learn More About ALTCS

ALTCS eligibility is based on financial and medical requirements. Eligible individuals may receive long-term care services and support in their home or another appropriate setting.

For the most current information about ALTCS eligibility, services, and applications, visit the official AHCCCS website or contact ALTCS directly.

ALTCS Information & Application Assistance

Phone: 1-888-621-6880

Email: altcsregistration@azahcccs.gov

Website: www.azahcccs.gov/ALTCS

2. Start an ALTCS Application

You can begin the ALTCS application process online or by contacting ALTCS for assistance.

Online: Visit the official AHCCCS website and look for **Health-e-Arizona Plus (HEAplus)** to apply.

Phone: 1-888-621-6880

Email: altcsregistration@azahcccs.gov

Website: www.azahcccs.gov/ALTCS

3. Gather Your Information

Before or during the application process, you may be asked to provide information about:

- Your identity and Arizona residency
- Your healthcare and care needs
- Your income and financial resources
- Your healthcare providers
- Your living arrangement
- A family member or authorized representative who may assist you, if applicable

Having this information available can help make the application process easier.

4. Complete the Eligibility Process

After an application is started, ALTCS will complete the required eligibility process. This may include a financial interview and an assessment of medical or functional eligibility.

If ALTCS requests additional information or documentation, provide it as instructed.

5. If You Are Approved

If you are approved for ALTCS, you can work with your assigned case manager and health plan to understand your available services and supports.

Available services will depend on your individual needs, eligibility, and approved plan of care.

Helpful ALTCS Contact Information

Arizona Long Term Care System (ALTCS)

Phone: 1-888-621-6880

Email: altcsregistration@azahcccs.gov

Website: www.azahcccs.gov/ALTCS

Important: Contact ALTCS directly for the most current information about eligibility, applications, required documentation, and available services.

My Notes

Important Reminder

ALTCS eligibility and services are determined by AHCCCS/ALTCS based on the individual's circumstances and program requirements.

This information is provided for general educational purposes and is not a determination of eligibility or a guarantee of services.

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5. EVERWELL COMMUNITY RESOURCE GUIDE

Practical Resources for Individuals and Families in Arizona

Finding the right support can sometimes feel overwhelming. This guide provides a starting point for individuals, families, caregivers, and healthcare professionals looking for community resources.

Everwell Home Care is providing this guide as a general resource. Availability, eligibility, hours, and contact information may change, so please contact each organization directly for the most current information.

AHCCCS / Arizona Health Care Cost Containment System

AHCCCS provides healthcare coverage and information about Arizona's Medicaid programs.

You may contact AHCCCS for information about:

- Medicaid/AHCCCS coverage
- Health plans and member services
- Eligibility and enrollment
- Available healthcare programs

Website: www.azahcccs.gov

ALTCS — Arizona Long Term Care System

ALTCS provides long-term care services and supports for eligible individuals who meet program requirements.

ALTCS may be an option for individuals who need ongoing assistance with daily activities or long-term care support.

You may contact ALTCS for information about:

- Eligibility requirements
- Application process

- Long-term care services
- In-home and community-based support

ALTCS Phone: 1-888-621-6880

Website: www.azahcccs.gov/ALTCS

Area Agency on Aging

Area Agencies on Aging connect older adults, caregivers, and individuals with disabilities to community-based services and support.

Resources may include:

- Caregiver support
- Nutrition and meal programs
- Transportation resources
- Information and referral services
- Support for independent living
- Community programs

Arizona Area Agency on Aging Network:

www.azaging.org

211 Arizona

211 Arizona helps individuals and families find community resources and services throughout Arizona.

You can contact 211 for information about resources such as:

- Food assistance
- Housing and shelter
- Utility assistance
- Transportation
- Healthcare resources
- Family support
- Community programs

Dial: 2-1-1

Website: www.211arizona.org

Arizona Department of Economic Security (DES)

The Arizona Department of Economic Security provides programs and services that may support individuals and families with financial, employment, food, disability, and other needs.

Resources may include:

- Nutrition assistance
- Cash assistance
- Employment services
- Disability-related programs
- Family support services
- Community assistance

Website: www.azdes.gov

Social Security Administration

The Social Security Administration provides information about Social Security benefits, Supplemental Security Income (SSI), Medicare, and other federal programs.

Website: www.ssa.gov

National Phone: 1-800-772-1213

Medicare

Medicare provides health coverage for eligible individuals, including many adults age 65 and older and certain individuals with disabilities.

For information about:

- Medicare coverage
- Enrollment
- Plans and benefits
- Prescription drug coverage

Website: www.medicare.gov

Phone: 1-800-MEDICARE (1-800-633-4227)

Transportation Resources

Transportation needs can affect a person's ability to attend appointments, access services, and remain connected to their community.

When looking for transportation assistance, consider:

- AHCCCS/health plan transportation benefits
- Local public transportation programs
- Community transportation programs
- Area Agency on Aging resources
- Non-emergency transportation providers

Everwell Home Care also provides appointment-based, non-emergency transportation for eligible trips.

Important: Everwell transportation is not an ambulance or emergency medical transportation. **For a medical emergency, call 911.**

Food & Nutrition Support

If you or someone you support needs help accessing food, consider contacting:

- 211 Arizona for local food resources
 - Arizona Department of Economic Security for nutrition assistance information
 - Local food banks and community food programs
 - Area Agencies on Aging for senior nutrition resources
-

Caregiver Support

Family caregivers may be able to find support through:

- Area Agencies on Aging
- 211 Arizona
- Local caregiver support programs
- Healthcare providers and case managers
- Community organizations

Remember that **caregivers do not have to manage everything alone**. Asking for support can help families continue providing care while also taking care of themselves.

When You Need Immediate Help

For a medical emergency, call 911.

Examples of emergencies may include:

- Severe difficulty breathing
- Chest pain or suspected heart attack
- Severe bleeding
- Loss of consciousness
- A serious injury
- Other situations requiring immediate medical attention

For non-emergency questions, contact your healthcare provider, health plan, case manager, or appropriate community resource.

Everwell Home Care — Private Pay Services

Not all care needs are covered by insurance or public programs. Everwell Home Care may also offer services through private pay, depending on the individual's needs and the services requested.

Private pay may be an option for individuals or families who:

- Need additional support beyond covered services
- Do not have coverage for the type of assistance they need

- Want to arrange services directly for a loved one
- Are looking for flexible support at home or in the community

Contact Everwell Home Care to learn more about available services, scheduling, and private-pay options.

Phone: (623) 246-2373

Email: info@everwellhomecare.org

Services, availability, and pricing may vary based on individual needs.

Keep Your Important Contacts Together

Healthcare Provider: _____

Case Manager: _____

Health Plan: _____

Family/Support Person: _____

Everwell Home Care: _____

Other Important Contact: _____

A Reminder From Everwell

You don't have to figure everything out alone.

The right resource can help make everyday life, healthcare planning, transportation, and caregiving a little easier.

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EVERWELL HOSPITAL-TO-HOME CHECKLIST

A Practical Guide for Returning Home After a Hospital Stay

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Before Leaving the Hospital

Use this checklist to make sure you have the information you need before going home.

- ☐ I understand my discharge instructions.
- ☐ I know which medications I should take.
- ☐ I understand any medication changes.
- ☐ I know when and where my follow-up appointments are.
- ☐ I know who to contact if I have questions after discharge.
- ☐ I understand any changes to my diet, activity, or daily routine.
- ☐ I know what type of assistance I may need at home.
- ☐ I have a plan for transportation to my follow-up appointments.

My Discharge Information

Hospital: _____

Discharge Date: _____

Primary Healthcare Provider: _____

Provider Phone: _____

Pharmacy: _____

Pharmacy Phone: _____

My Medications

Write down your current medications and follow the instructions provided by your healthcare professional.

Medication 1: _____

Dose: _____

When to take: _____

Medication 2: _____

Dose: _____

When to take: _____

Questions I have about my medications:

Preparing My Home

Before returning home, consider:

- Clearing walkways and removing trip hazards.
- Making frequently used items easy to reach.
- Preparing a safe and comfortable place to rest.
- Having a walker, wheelchair, cane, or other equipment ready if needed.
- Making sure important phone numbers are easy to find.
- Asking family or a trusted support person for help with tasks that may be difficult.

My Home Preparation Notes

Planning for Home Care

If you or your loved one will receive home care after returning home, make sure you understand:

- When services will begin or resume.
- What type of assistance will be provided.
- The expected caregiver schedule.
- Who to contact with questions or concerns.
- What changes in needs or routines should be communicated.

If Everwell Home Care will be supporting you or your loved one, keep your Everwell contact information somewhere easy to find.

Follow-Up Appointments

Appointment: _____

Date & Time: _____

Provider: _____

Transportation Plan: _____

Appointment: _____

Date & Time: _____

Provider: _____

Transportation Plan: _____

Questions for My Healthcare Provider

My Notes

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EVERWELL TRANSPORTATION PLANNING GUIDE

Plan Ahead for Your Important Trips

Getting to an appointment or important destination can be easier when your transportation details are organized ahead of time.

Everwell provides **non-emergency, appointment-based transportation** to help support members with important trips.

Use this guide for yourself or someone you support.

My Trip Information

Passenger Name: _____

Trip Date: _____

Pickup Time: _____

Pickup Location: _____

Destination: _____

Appointment Time: _____

Expected Return Time: _____

My Mobility & Assistance Needs

Check everything that applies.

- ☐ Walks independently
- ☐ Uses a cane
- ☐ Uses a walker
- ☐ Uses a wheelchair
- ☐ Needs assistance getting into/out of the vehicle
- ☐ Family member or caregiver will accompany passenger
- ☐ Other: _____

Before My Trip

- ☐ I confirmed my appointment date and time.
- ☐ I have the correct pickup address.
 - ☐ I know the destination.
- ☐ I have my appointment information ready.
- ☐ My mobility equipment is ready.
- ☐ I have communicated any mobility or assistance needs.
- ☐ I have a plan for getting home after my appointment.

Important Things to Bring

Depending on your trip, you may want to have:

- Appointment information
- Identification
- Necessary medications
- Mobility equipment
- Contact information for your family/support person
- Any other items you may need during your trip

My Return Trip

Return Pickup Location: _____

Expected Pickup Time: _____

Return Destination: _____

Person to Contact: _____

My Transportation Notes

Planning With Everwell

When arranging transportation with Everwell, have your pickup location, destination, appointment information, and mobility needs available.

Planning ahead helps make the trip easier for everyone involved.

Important Reminder

Everwell transportation is **non-emergency transportation**. It is not an ambulance and does not provide emergency medical care.

For a medical emergency, call 911.

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EVERWELL PERSONAL ACTION PLAN

Your Goals. Your Priorities. Your Life.

Everyone has different goals, priorities, and ideas about what makes life meaningful.

You may want to remain independent, get to appointments more easily, spend more time with family, participate in your community, or make everyday activities easier.

Use this guide to identify what matters most and plan your next steps.

What Matters Most to Me?

Check the areas that are important to you.

- ☐ Staying independent
 - ☐ Staying safe at home
 - ☐ Getting to appointments and important destinations
 - ☐ Managing everyday activities
 - ☐ Spending time with family and friends
 - ☐ Participating in my community
 - ☐ Health and wellness
 - ☐ Employment or education
 - ☐ Hobbies and interests
 - ☐ Social activities
 - ☐ Transportation
 - ☐ Family/caregiver support
 - ☐ Other: _____
-

My Main Goal

Something I would like to accomplish:

Why Is This Goal Important to Me?

My Action Plan

What I want to do:

Who can help me:

When I would like to work on this:

My next step:

People Who Support Me

Family/Support Person: _____

Phone: _____

Healthcare Provider: _____

Caregiver/Home Care Support: _____

Transportation Support: _____

Other: _____

What Is Going Well?

Where Could I Use More Support?

My Next Step

One thing I can do this week:

A Reminder From Everwell

Your goals matter. Your choices matter. Your voice matters.
Your needs may change over time, and your plan can change with you.

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EVERWELL FAMILY CAREGIVER GUIDE

Supporting Someone You Love While Taking Care of Yourself

Caring for someone you love can be meaningful, but it can also be a lot to manage.

Whether you are a spouse, adult child, relative, representative, or another trusted person, this guide can help you stay organized and support your loved one while remembering to care for yourself.

Understanding My Loved One

Take some time to write down what is important to the person you support.

What does their normal daily routine look like?

What do they enjoy?

What can they do independently?

What activities do they need help with?

What helps them feel comfortable and supported?

Important Things to Keep Track Of

- ☐ Appointments
 - ☐ Medications
 - ☐ Daily routines
 - ☐ Mobility needs
 - ☐ Meals or dietary needs
 - ☐ Important contacts
 - ☐ Transportation needs
 - ☐ Changes in care needs
 - ☐ Personal preferences
-

Working With Home Care

If your loved one receives home care, communication between the family, caregiver, and care agency is important.

Consider keeping everyone informed about:

- Changes in your loved one's routine.
- Changes in mobility or daily needs.
- Upcoming appointments.
- Transportation needs.
- Important concerns or questions.
- Changes that may affect the member's care.

If your loved one receives care from Everwell, keep your Everwell contact information somewhere convenient and use the appropriate Everwell contact when you need assistance or have concerns.

Planning Transportation

For appointments or other planned trips:

- ☐ I know the appointment date and time.
 - ☐ I know the pickup location.
 - ☐ I know the destination.
 - ☐ I have communicated mobility needs.
 - ☐ Necessary mobility equipment is ready.
 - ☐ A return-trip plan has been made.
-

Sharing Responsibilities

You do not have to manage everything by yourself. Write down the people who can help and what they can assist with.

Family Member / Support Person:

Name: _____
What they can help with: _____
Phone: _____

Family Member / Support Person:

Name: _____
What they can help with: _____
Phone: _____

Caregiver / Home Care Support:

Name: _____
What they can help with: _____
Phone: _____

Other Support:

Name: _____
What they can help with: _____
Phone: _____

Caregiver Check-In

Take a moment to check in with yourself.

- ☐ I have someone I can ask for help.
- ☐ Responsibilities are being shared when possible.
- ☐ I understand my loved one's current needs.
- ☐ I know about upcoming appointments.
- ☐ Transportation has been planned when needed.
- ☐ I have taken some time for myself.
- ☐ I am getting enough rest.

What Support Do I Need?

My Notes

Remember

You don't have to do everything alone.

Everwell Home Care is committed to supporting individuals and families with care, connection, and practical support for living.

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EVERWELL EMERGENCY PLANNING WORKBOOK

Be Prepared. Stay Connected.

A little preparation today can make an unexpected situation easier to manage.

Use this workbook to organize important information for yourself or the person you support.
Keep it somewhere easy to find and review it whenever information changes.

Emergency Contacts

Primary Emergency Contact

Name: _____

Relationship: _____

Phone: _____

Secondary Emergency Contact

Name: _____

Relationship: _____

Phone: _____

Other Important Contact

Name: _____

Relationship: _____

Phone: _____

My Healthcare Information

Member/Patient Name: _____

Date of Birth: _____

Preferred Hospital: _____

Primary Healthcare Provider: _____

Provider Phone: _____

Pharmacy: _____

Pharmacy Phone: _____

Insurance/Health Plan: _____

My Care Information

Current Medications

Allergies

Important Precautions

Mobility Needs

Communication Needs

Other Important Information

My Emergency Supplies

- ☐ Current medication list
- ☐ Necessary medications
- ☐ Important phone numbers
- ☐ Phone charger
- ☐ Flashlight
- ☐ Batteries
- ☐ Water and basic supplies
- ☐ Mobility equipment
- ☐ Important healthcare information
- ☐ Emergency contact information
- ☐ Other: _____

My Communication Plan

If an emergency affects my normal routine:

Who should my family/support person contact?

Who should be contacted about my care?

Preferred way to communicate:

- ☐ Phone
- ☐ Text
- ☐ Email
- ☐ Other: _____

My Transportation Plan

If I need to leave home during an emergency, my plan is:

Mobility equipment I may need:

Possible destination:

Important

Everwell's transportation service is for **planned, non-emergency transportation**.

If there is an immediate medical emergency or the situation requires emergency medical transportation, **call 911**.

If I Need to Leave Home

- ☐ Bring necessary medications.
 - ☐ Bring important healthcare information.
 - ☐ Bring identification.
 - ☐ Bring emergency contact information.
 - ☐ Bring necessary mobility equipment.
 - ☐ Notify a family member or support person when possible.
-

My Everwell Information

Everwell Home Care Phone: _____

Everwell Contact: _____

Other Everwell Information: _____

Keep this information with your emergency plan if you or your loved one receives Everwell services.

Review My Emergency Plan

Date Reviewed: _____

Reviewed With: _____

What Needs to Be Updated?

My Emergency Notes

A Reminder From Everwell

Being prepared can help you and your family feel more confident when unexpected situations happen.

For a medical emergency, call 911.

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EVERWELL COMMUNITY PARTNERSHIP GUIDE

Building Connections. Strengthening Support. Serving Our Community.

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At **Everwell Home Care**, we believe people do better when the organizations supporting them work together.

Our goal is to build meaningful partnerships with healthcare providers, case managers, facilities, community organizations, senior programs, disability organizations, and other community partners to help individuals and families access the care, transportation, and support they need.

More Than Care. Support for Living.

WHO WE PARTNER WITH

Everwell welcomes opportunities to collaborate with organizations that support individuals and families in our community.

Healthcare & Care Coordination

- Hospitals and healthcare systems
- Physicians and medical practices
- Case managers
- Health plans and care coordination teams
- Rehabilitation and therapy providers
- Discharge planning teams
- Social workers

Senior & Community Organizations

- Senior centers
- Community centers
- Nonprofit organizations
- Faith-based organizations
- Community programs
- Support groups
- Local resource organizations

Residential & Facility Partners

- Assisted living communities
- Residential care settings
- Skilled nursing and rehabilitation facilities
- Independent living communities
- Other organizations supporting individuals who need additional care or assistance

Disability & Family Support Organizations

- Disability service organizations
 - Family support programs
 - Caregiver organizations
 - Organizations supporting adults with disabilities
 - Community programs focused on independence and inclusion
-

HOW EVERWELL CAN SUPPORT YOUR ORGANIZATION

Partnerships can look different depending on the needs of the people you serve.

In-Home Care Support

Everwell provides personalized support designed to help individuals remain safe, comfortable, and as independent as possible in their own homes.

Support may include:

- Personal care assistance
- Companion care
- Assistance with daily activities
- Meal preparation
- Light housekeeping
- Mobility support
- Medication reminders
- Respite support
- Other individualized assistance

Services are based on the individual's needs and available programs or payment options.

TRANSPORTATION SUPPORT

Reliable transportation can make it easier for individuals to attend appointments, access services, and stay connected to their community.

Everwell transportation may support planned, non-emergency trips such as:

- Medical appointments
- Therapy and rehabilitation
- Dialysis
- Hospital or facility-related trips
- Grocery shopping and errands
- Community activities
- Other approved or scheduled destinations

Transportation may be available for ambulatory riders and individuals who require wheelchair-accessible transportation, based on availability and individual needs.

Important: Everwell transportation is non-emergency transportation. It is not an ambulance and does not provide emergency medical care. For a medical emergency, call 911.

SUPPORTING SAFER TRANSITIONS HOME

Transitions from a hospital or facility back to the community can be challenging for individuals and families.

Everwell can work with referral and care teams to help support individuals as they return home.

Partnership opportunities may include:

- Hospital-to-home transition support
- Coordination with family members and caregivers
- Assistance with daily routines
- Transportation coordination
- Communication regarding changing needs
- Connection to appropriate community resources

Our goal is to help individuals return home with a clearer plan and the support they need to continue moving forward.

SUPPORT FOR FAMILIES & CAREGIVERS

Families are an important part of the care team.

Everwell works to support not only the individual receiving services, but also the people who help care for them.

We can help families navigate:

- Daily care needs
- Transportation planning
- Changes in routines

- Community resources
- Respite needs
- Communication with care teams
- Planning for continued support at home

You don't have to do this alone.

COMMUNITY EDUCATION & OUTREACH

Everwell is committed to sharing information that helps individuals, families, caregivers, and community professionals better understand available support.

We may collaborate with organizations through:

Educational Presentations

Topics may include:

- Understanding home care
- Supporting family caregivers
- Hospital-to-home transitions
- Transportation planning
- Community resources
- Supporting independence at home
- Navigating care and support needs

Community Events

Everwell may participate in:

- Health fairs
- Community events
- Senior events
- Disability-focused events
- Family resource events
- Educational programs
- Outreach activities

We welcome opportunities to connect with organizations that share our commitment to serving individuals and families.

REFERRALS & CARE COORDINATION

When someone you serve may benefit from Everwell's services, our team can work with the referring organization to better understand the individual's needs.

A referral may include information about:

- The individual's current needs
- Requested services
- Transportation needs
- Existing support
- Healthcare or care coordination contacts
- Insurance or payment information
- Family or caregiver involvement

Our team can then discuss available options and next steps.

Please note: A referral does not guarantee eligibility, authorization, or availability of services.

COMMUNITY RESOURCE CONNECTIONS

Sometimes the right support goes beyond home care.

Everwell believes in helping individuals and families connect with appropriate community resources when additional support may be needed.

Depending on the individual's situation, this may include helping identify resources related to:

- Healthcare
- Transportation
- Caregiver support
- Long-term care services
- Food and nutrition
- Community programs
- Family support
- Other local services

Our goal is to help people feel more connected to the resources available to them.

WAYS WE CAN PARTNER

There are many ways your organization can work with Everwell.

Refer

Connect individuals who may benefit from home care, transportation, or other available support.

Collaborate

Work together with our team to support individuals and families across different stages of care.

Educate

Invite Everwell to participate in an educational presentation, caregiver program, or community event.

Connect

Help your clients, members, patients, residents, and families learn about available resources.

Participate

Partner with Everwell on community outreach, health fairs, resource events, and other community initiatives.

WHAT WE BRING TO A PARTNERSHIP

Person-Centered Support

We focus on the individual, their needs, preferences, goals, and daily life.

Compassionate Care

We believe quality care should include dignity, respect, and meaningful human connection.

Communication

We value clear communication with families, referral partners, and care teams.

Flexibility

We understand that needs can change and that every individual may require a different level of support.

Community Connection

We believe strong community relationships help individuals access more complete support.

Commitment

We show up for the people we serve and for the organizations we work alongside.

LET'S WORK TOGETHER

Whether you are looking to refer an individual, coordinate services, provide education to your community, or explore an ongoing partnership, Everwell would be happy to connect.

Contact Everwell Home Care

Phone: (623) 246-2373

Email: info@everwellhomecare.org

Website: everwellhomecare.org

Everwell Home Care

More Than Care. Support for Living.

Care • Connect • Empower

Our mission is your mission.